

## ■ THE YUINCHI HOTEL NANJO Q & A (1)

### **【Accommodations and Rooms】**

Q: What time is check-in and check-out?

A: Check-in: from 15:00, Check-out: by 11:00

Q: Do I have to pay for the hot springs if I stay in the hotel?

A: Guests of the hotel can visit the hot spring as often as you wish between check-in and check-out. (included in the room price)

Q: Is it possible to have a late check-out?

A: If you wish to have a late check-out, there is additional fee.

Q: **Is it possible to use the Internet?**

A: Yes, it's possible to use free WI-FI

Q: Can you accept and hold luggage shipped through Post?

A: Please write your name, and check-in date at the top along with the address below:  
1688 Shinzato, Sashiki, Nanjo City, Okinawa Yuinchi Hotel Nanjo Front desk **【Hotel information and services】**

Q: Do you accept credit cards?

A: We accept JCB, VISA, MasterCard, AMEX, DC, NICOS, Diners, UFJ, and CUP

Q: What are the charges for children?

A: The children under 6 years old can stay for free if using existing bedding.

The children 3-6 years old will be charged JPY 710 for breakfast buffet and 820 yen for dinner buffet. (The price may be subject to change for event.)

Q: Do you have smoking rooms?

A: All rooms, balcony and all facilities are non-smoking. We have a designated smoking area outside.



## ■ THE YUINCHI HOTEL NANJO Q & A (2)

### **【Restaurant】**

Q: Can we make a reservation for the restaurant on that day?

A: Yes, if there is availability at your requested time.

### **【Apeman Spa / Sashiki Hot Springs】**

Q: Do you accept credit cards?

A: We accept credit cards, but there are exceptions. Please verify with us if your card is accepted.

Q: Are there any restrictions for children's bathing?

A: Please refrain from mixed bathing when the child is older than 9. For safety small children must be accompanied by a guardian.

Q: Can we enter the bath with a tattoo?

A: Those who have a tattoo (regardless of the size) are not allowed in the Apeman Spa. (including temporary tattoo) We offer a private hot water spa in the annex. Please consult the staff.

### **【Access】**

Q: Is it possible to book a taxi immediately?

A: Yes, however, depending on the situation it may take about 15 to 30 minutes for the taxi to arrive.

Q: Do you have a shuttle service from the airport?

A: We do not provide a shuttle service between the airport and hotel.

