

# THE YUINCHI HOTEL NANJO

## Q & A (1)

### 【Accommodations and Rooms】

Q: What time is check-in and check-out?

A: Check-in: from 15:00, Check-out: by 11:00

Q: Do I have to pay for the hot springs if I stay in the hotel?

A: Guests of the hotel can visit the bath as often as you wish between check-in and check-out. (included in the room price)

Q: Is it possible to have a late check-out?

A: If you wish to have a late check-out, there is additional fee.

Q: Is internet available in the rooms?

A: The internet is available in select rooms. Although service is free of charge, due to the limited number of rooms, please let us know at the time of your reservation. In addition, the 1F lobby offers free wireless internet.

Q: Can you accept and hold luggage shipped through Post?

A: Please write your name, and check-in date at the top along with the address below:

1688 Shinzato, Sashiki, Nanjo City, Okinawa

Yuinchi Hotel Nanjo Front desk

### 【Hotel information and services】

Q: Do you accept credit cards?

A: We accept JCB, VISA, MasterCard, AMEX, DC, NICOS, Diners, UFJ, and CUP



WELLNESS RESORT OKINAWA VACATION CENTER THE YUINCHI HOTEL NANJO  
ウェルネスリゾート沖縄休暇センター  
ユインチホテル南城

# THE YUINCHI HOTEL NANJO

## Q & A (2)

### 【Restaurant】

Q: Can we make a reservation for the restaurant on that day?

A: Yes, if there is availability at your requested time.

### 【Apeman Spa / Sashiki Hot Springs】

Q: Do you accept credit cards?

A: We accept credit cards, but there are exceptions. Please verify with us if your card is accepted.

Q: Are there any restrictions for children's bathing?

A: Please refrain from mixed bathing when the child is older than 9. For safety small children must be accompanied by a guardian.

Q: Can we enter the bath with a tattoo?

A: Those who have a tattoo (regardless of the magnitude) are not allowed in the Apeman Spa. (including temporary tattoo) We offer a private hot water spa in the annex. Please consult the staff.

### 【Access】

Q: Is it possible to book a taxi immediately?

A: Yes, however, depending on the situation it may take about 15 to 30 minutes for the taxi to arrive.

Q: Can we rent a car at the hotel?

A: We can assist you at the 1F front desk.

